Attending our Colac Clinic



54 Bromfield Street, Colac

This social story is for people attending the Colac Step 2 Allied Health clinic for their appointment.

Our address is 54 Bromfield Street, Colac.

Coming by car: There is Street parking available outside the clinic along Bromfield Street.





When I arrive at the clinic, I can go through the front door.
Some areas of the clinic are wheelchair accessible. If I need help accessing the clinic, I can let the staff know.



Reception staff will ask my name and who I am here to see.
If no one is there, I can ring the bell and someone will come out and meet me.



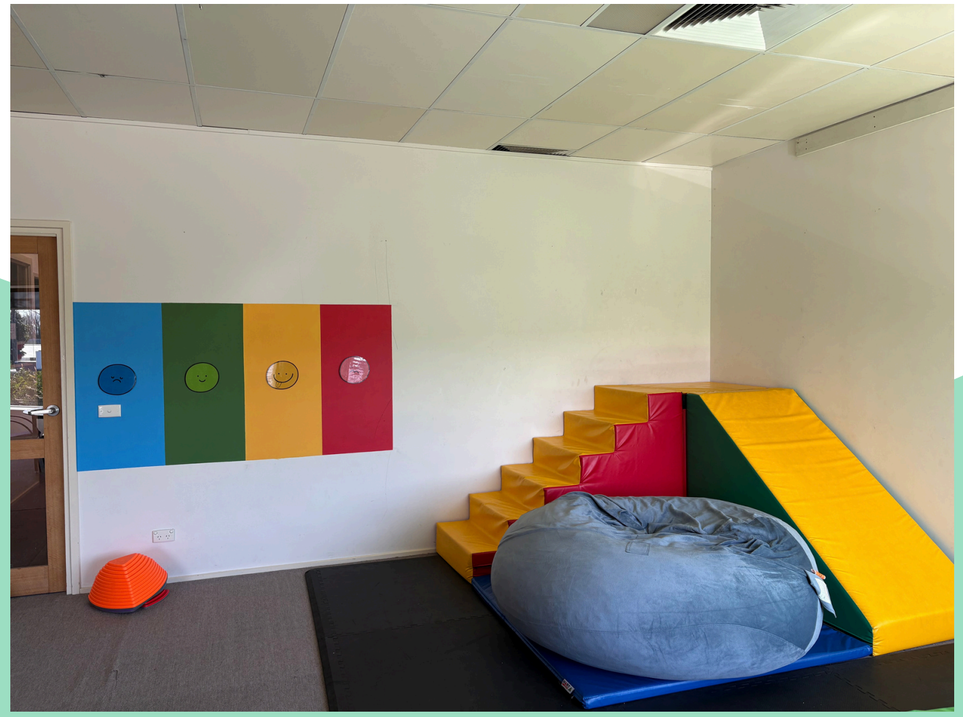


I can sit in the waiting room until it is time for my appointment. My therapist will meet me here.



My session will be in a clinic room. Some of the rooms are pictured below. I can choose to come in by myself or to bring someone I trust with me.

Some of the rooms are located upstairs and some are located downstairs. I can tell my therapist if I need help using the stairs.





If I need to use the toilet, I can ask a staff member to show me where it is.

If I need an accessible toilet, staff can help me find one nearby.



My therapist will walk me out to the waiting room at the end of my appointment.



We hope you enjoy your visit.
Feel free to ask our staff any questions.
We look forward to seeing you!