Attending our Clinic



4 Balliang Street, South Geelong

This social story is for people attending the Balliang Street clinic for their appointment.

Our address is 4 Balliang Street, South Geelong.



Coming by car: There is street parking available along Balliang Street.



When I arrive at the clinic, I can go through the front door. If the door is locked, I can ring the doorbell and someone will help me.







Accessibility Information for Parents & Carers

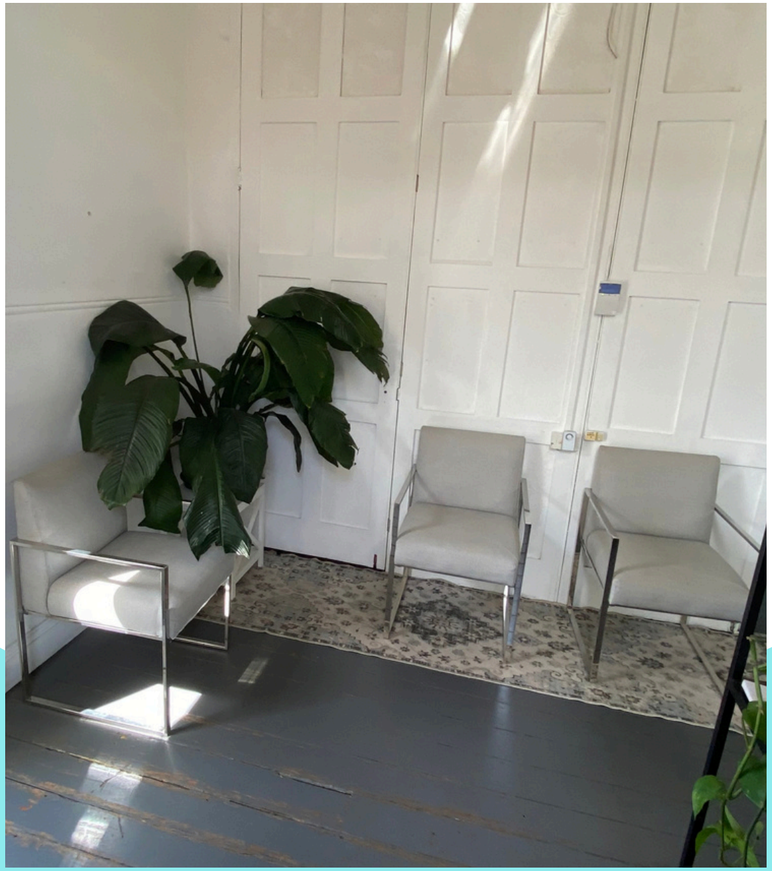
Our Balliang Street clinic is not wheelchair accessible. If wheelchair access is required, we can arrange your appointment at our other clinic, located at 31 Barwon Terrace, South Geelong

Reception staff will ask my name and who I am here to see.

If no one is there, I can ring the bell and someone will come out and meet me.



I can sit in the waiting room until it is time for my appointment. My practitioner will meet me here.



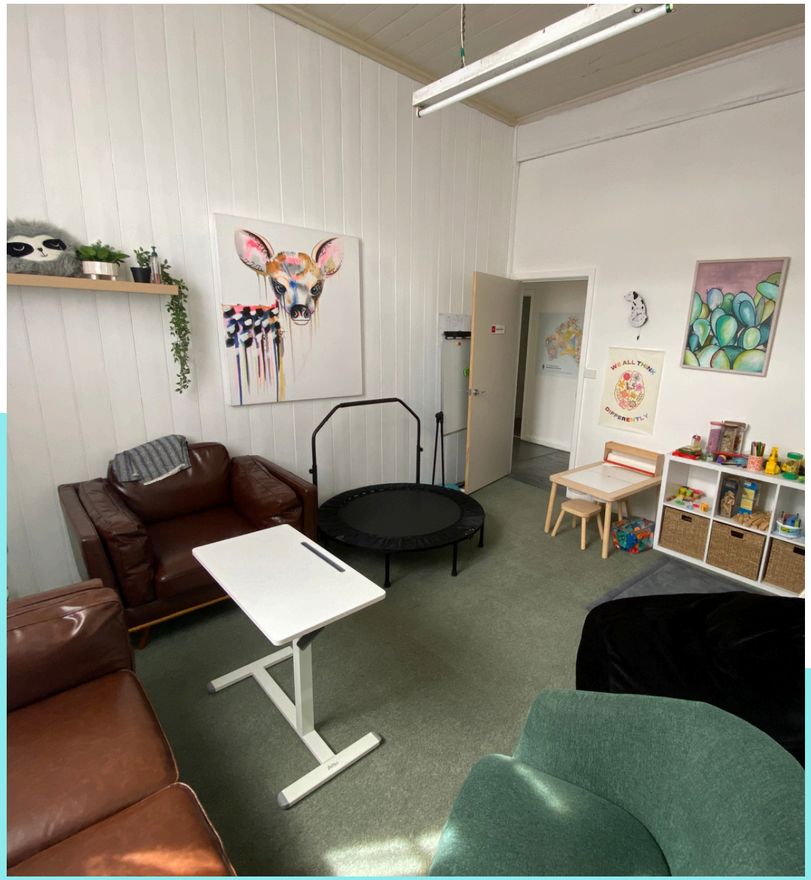


My session will be in a clinic room. Some of the rooms are pictured below. I can choose to come in by myself or to bring someone I trust with me.

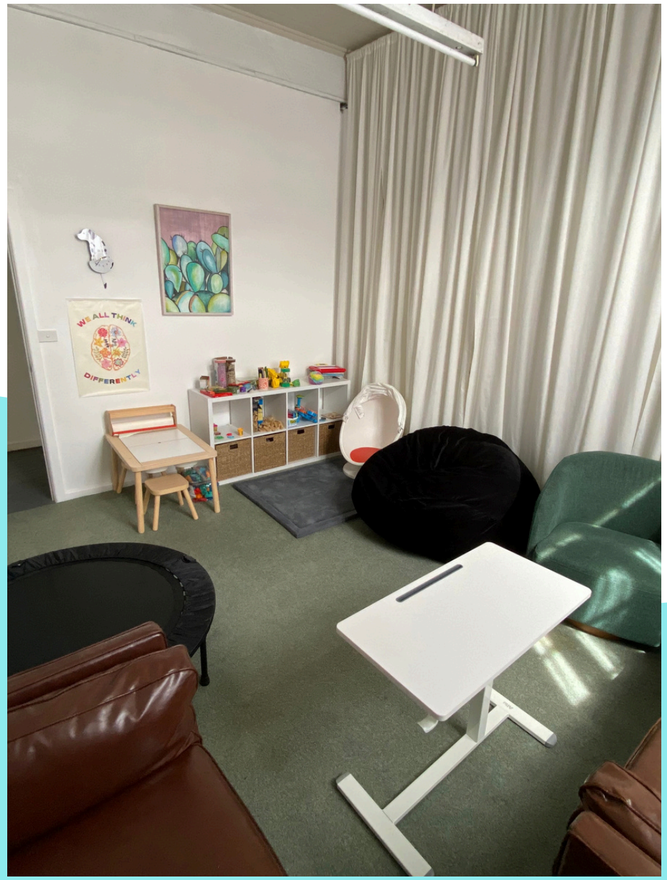




This is the family room at Balliang Street!
There are comfy chairs, toys, books and fun things to explore.
I might play, relax or talk with my practitioner while I am here.
I can take my time to feel comfortable.







If I need the toilet, I can ask a staff member to show me where it is.



My practitioner will walk me out to the waiting room at the end of my appointment.



STEP 2

ALLIED HEALTH

We hope you enjoy your visit.
Feel free to ask our staff any questions.
We look forward to seeing you!